

General news

The academic year has started again on August 31, 2020. We are very pleased that we can receive some of the students again in the Hijmans van den Bergh building or other University buildings. In this newsletter we indicate what you can expect if you go to the Hijmans van den Bergh building again for your studies or if you are present in another University building and which rules apply.

Rules in the Hijmans van den Bergh building

For you and our safety, we keep 1.5 meters away from others. This means that walking routes have been marked out with arrows and that you cannot sit everywhere. In [this video](#) (in Dutch) we explain the basic rules for the Hijmans van den Bergh building. Most importantly, take responsibility and stick to the rules.

For safe working and studying, we ask you to adhere to the following rules:

- Do you have symptoms related to the coronavirus, do you have a housemate with complaints, or does the urgent quarantine advice apply to you after a stay abroad? Then stay at home and do not come to university or to events on location. If you have health issues, get tested for the coronavirus. Click [here](#) for more information on when to stay at home. If you are unable to attend classes on location, please contact the course coordinator and study advisor.
- **Take responsibility:** Keep 1.5 meters distance from one another, wash your hands regularly with soap, sneeze / cough in your elbow and use paper tissues.
- Enter through the main entrance of the Hijmans van den Bergh building (HvdB building) on the Universiteitsweg. The main entrance of the UMC Utrecht is closed. When you enter the building, a triage / health check will take place.
- Follow the directions for indicated walking routes and other information in the HvdB building.
- Take the stairs as much as possible and keep to the right.

In addition to this, we would like to point out the following:

- Are you waiting to receive the results of your coronavirus test?

In this case you are not allowed to follow physical face-to-face education or to take examinations in person. If your test result comes back negative, you are allowed to come to the building again.

- Do you have a housemate that tested positive for the coronavirus test?

In this case, you are required to stay home until 10 days after you last had contact with them. If you cannot maintain 1,5 m distance from them, stay at home until 10 days after your housemate has fully recovered (24 hours without any symptoms). You are not required to get tested yourself if you do not develop any symptoms. If you do develop symptoms, you should get tested. If the results come back negative (you do not have COVID-19) you are still required to stay at home until the quarantine period is over.

- Do you have a housemate with symptoms that could indicate they have COVID-19 and are they awaiting their test results?

In this case, you are still allowed to come to the building as long as you yourself don't exhibit any symptoms. However, it is urgently advised that your housemate gets tested within 48 hours. If the test results come back positive, then you should stay home.

If you are not able to come to an examination or to your face-to-face lessons, send an email to your academic counsellor (adviseurs@umcutrecht.nl), with the coordinator of the course in question in cc, informing them of this.

Rules in other Utrecht University buildings

Do you have lessons in the near future in other buildings of Utrecht University? Always stick to the guidelines that apply in that building. For more information on this, check the website of [Utrecht University](https://www.uu.nl). As you can see, the guidelines may differ from building to building. Before visiting a new building, check the website to see what applies there.

Corona-coordinators

Corona-coordinators are present in the building to ensure that the above rules are complied with. We kindly but urgently ask you to follow these rules. If you forget the rules at any moment, the corona-coordinators are there to remind you of them. Remember, the rules are in place to ensure your safety and that of others.

Bicycle storage is open / access via the entrance of the Hijmans van den Bergh building.

The bicycle storage next to the entrance of the Hijmans van den Bergh building is open. Please take note of the fact that it is only open until 18.00.

The Kroonluchter restaurant is open again

Since the 2nd of September, the Kroonluchter restaurant is open again. You can buy your lunch and eat here between 11.30 and 13.00. Students are emphatically requested not to have lunch at the Brink restaurant in the main hospital building. This is meant for employees, medical care personnel and visitors of the UMC Utrecht.

The opening hours of the seating area in the Kroonluchter are between 10.00 – 15.30. For safety reasons, we ask you to only sit in the designated spots. Please don't move chairs or tables around.

Opening hours STIP/ online appointment system

The opening hours of the STIP are Monday – Friday between 10.45 – 13.30.

Since the 7th of September, the STIP service desk can only be visited by appointment. You can book a 10-minute timeslot for your appointment using the [online appointment system](#). When

it is time for your appointment, we kindly ask you to wait in the Kroonluchter area and only come to the door of the STIP just before your appointment begins. Someone will come to receive you once you are there.

Please make sure to book your appointment and don't visit the STIP or any other Educational Affairs offices unannounced.

The STIP can also be reached by telephone at 088-75 53478 as well as by email at STIP@umcutrecht.nl. We would like to kindly ask you to refrain from both mailing and calling with the same question.

Online planner for the walk-in hour with academic counsellors

From the 7th of September it is possible again to ask short questions during the walk-in hour with the academic counsellors on weekdays between 12.30-13.30. We are very happy to be able to see you again in person. This walk-in hour is meant for short questions (maximum 10 minutes per question). To avoid the creation of a queue in which the distancing measures cannot be ensured, we kindly ask you to book a slot during the walk-in hour. You can do this via the online planner:

https://www.planzelf.nl/enterprise/bij/umcutrecht_inloop

New printing environment from September 11th onwards

We would like to draw your attention to the fact that printing is changing in the study area of the Hijmans van den Bergh building. This has consequences for you. As of Friday 11 September, 2020 we will switch to a new printing environment in combination with the payment app "Kuario". Our new printers will remain the same, only you will pay per print using your credit in the app.

Printing for students

Students must have balance to be able to print and copy. For this you use KUARIO. What do you need to do?

1. Install the Kuario app via the Appstore or Google Playstore.
2. Create a Kuario account.
3. Transfer funds to your account via the "Top Up" button.

Refund print credit

Couldn't get all your printing paper out of the printer? Is there an error? No problem! Kuario will save the overcharged amount as a voucher for your next print job.

Attention! The amount cannot be paid out in cash. If you also have functional problems within Kuario, you can always contact Kuario via support@kuario.com.

See [attachment](#) for all manuals.

If you have any questions, please contact owcsdict@umcutrecht.nl or call 088 75 53418.

Reserving purple booths in the Study area

Due to COVID-19, the Study area in the Hijmans van den Bergh building was shut down from the 16th of March 2020 onwards. Now, with the new academic year beginning, the study area is also partially re-opening.

From Monday the 14th of September 2020, the purple booths on the 2nd and 3rd floor of the Hijmans van den Bergh building are available again to students. In order to use them, you must first reserve them. You can do that by going here: https://www.planzelf.nl/enterprise/bij/umcutrecht_SLSr

There are 49 booths in total that can be reserved by students.

Please note: Bring your reservation confirmation with you on your telephone as proof.

The study area is only to be visited if you have already made a reservation in compliance with the regulations for potential corona contact tracing. It is not allowed to just take a seat in one of the booths without notifying. So let's take good care of each other and sign up for a spot in advance.

For questions, please contact owcsdict@umcutrecht.nl or call 088 75 53418.